CheckPoint: Wisconsin Hospitals' Quality and Safety Information Online

www.WiCheckPoint.org

In 2004, the Wisconsin Hospital Association (WHA) launched its voluntary hospital quality reporting program – CheckPoint. CheckPoint was the first statewide, voluntary hospital quality reporting initiative in the country. It is designed to meet the demand for information on the quality of care provided by community hospitals

Consumers, providers and employers can view quality and patient safety information on Wisconsin hospitals

Wisconsin remains one of the only states in the country to voluntarily report more than 45 measures of quality and safety. All acute care and critical access hospitals in the state report quality measures that are applicable to the patient populations they serve. An expert panel comprised of practicing quality improvement practitioners from Wisconsin hospitals advises WHA on the measures that should be considered for inclusion in CheckPoint. The measures in CheckPoint reflect common reasons people go to the hospital. They also reflect care that is scientifically proven to increase the chance of a positive patient outcome.

Types of Information: Process and Outcome Measures

CheckPoint provides consumers information on both process measures and outcome measures. *Process measures* reflect clinical interventions that medical experts agree should be provided during a hospital stay, such as appropriate use of medications or patient education. *Outcome measures* include the patients' perceptions of care and results of the care provided, such as complications, infections and mortality.

CheckPoint Benchmarks Clinical Success

CheckPoint has produced results by helping Wisconsin hospitals improve the quality of care they provide. By sharing information, Wisconsin hospitals can benchmark their progress against other hospitals in the state. In addition, the CheckPoint initiative has been a catalyst for Wisconsin hospitals to contact peers that are doing well in a clinical area to identify best practices that can be implemented in their own organization. This sharing of best practices facilitates rapid improvement. Every measure on CheckPoint has either improved or stayed at the same high levels, making patients in Wisconsin's hospitals safer and providing them with better care. After almost two decades, CheckPoint continues to live up to its promise of providing useful information and improving hospital quality.

Measures Available on CheckPoint

Birth
- Cesarean Section
- Early Elective Deliveries
- Exclusive Breastfeeding
- Newborn Screening Card Transit Time
- Unexpected Complications in Term Newborns

Hip and Knee Replacement
- Complications

Hospital Acquired Infections
- Central Line Associated Blood Stream Infection (CLABSI)
- Catheter Associated Urinary Tract Infection (CAUTI)
- Clostridioides difficile
- Methicillin-Resistant Staph. aureus
- Surgical Site – Colon Surgery
- Surgical Site – Abdominal Hysterectomy

Mortality In-Hospital or Within 30 Days of Discharge
- Congestive Heart Failure
- Chronic Obstructive Pulmonary Disease
- Heart Attack
- Hip Fracture
- Pneumonia
- Stroke

Mortality – During Hospital Stay
- Abdominal Aortic Aneurysm Repair
- Cardiac Angioplasty
- Coronary Artery Bypass Graft
- Carotid Endarterectomy
- Gastrointestinal Hemorrhage

Readmissions
- All Cause
- Heart Attack
- Hip and Knee Surgery
- Coronary Artery Bypass Graft
- Heart Failure
- Chronic Obstructive Pulmonary Disease
- Pneumonia

Patient Experience
- Patients rated hospital high
- Definitely recommend hospital
- Doctors always communicated well
- Nurses always communicated well
- Patients always received requested help
- Staff always explained medications
- Always quiet at night
- Room always clean
- Staff provided discharge instructions
- Patients understood their care when they left the hospital

Patient Safety
- Falls with Major Injury
- Pressure Ulcers
- Pneumothorax
- Perioperative Hemorrhage
- Postoperative Respiratory Failure
- Perioperative Blood Clots
- Postoperative Sepsis
- Healthcare Personnel Influenza Immunization